

# QUALITY POLICY



SSP the 'Organisation' aims to provide defect free goods and services to its customers on time and within budget. SSP' vision and mission is to become a global leading "Safety Sign and Safety Equipment supplier and designer", who produce quality approved products.

The Organisation operates a Quality Management System that has gained ISO 9001 : 2015 certification, including aspects specific to the production and supply to worldwide Safety Standards for the correct supply and development of Photolumes Safety Signs.

The management is committed to:

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction for their sales channels
2. Communicate throughout the Organisation the importance of meeting customer needs and legal requirements
3. Establish the Quality Policy and its objectives
4. Conduct Management Reviews of the effectiveness of the implementation of the Quality Management System
5. Ensure the availability of resources

The structure of the Quality Management System is defined in this Quality Manual.

All personnel understands the requirements of this Quality Policy and abide with the contents of the Quality Manual.

In addition to all Shipping industry legislation and regulations, the Organisation complies with all legislation and regulations specifically related to its production activities.

The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Willem Heijboer

A handwritten signature in blue ink, consisting of several loops and a long vertical stroke, positioned over the name "Willem Heijboer".

1-1-2020